

CAREER OPPORTUNITY ANNOUNCEMENT

DIRECTOR OF TECHNOLOGY

DENVER (ENGLEWOOD), CO



El Cap is one of the largest operators of indoor climbing facilities with 11 gyms in 5 states under the brand names of either Earth Treks or Planet Granite. We're expanding and looking for motivated individuals interested in growing with our company. When our staff aren't outside adventuring or training in the gym, they are sharing their passion for climbing with our amazing members. Presently, we can be found in greater Washington D.C., San Francisco, Denver, Baltimore and Portland.

JOB SUMMARY

The Director of Technology is responsible for the tactical and strategic deployment and success of the company's technology systems, including the point of sale system, the business intelligence platform, software applications, networks, hardware, and security. The Director provides leadership by developing and implementing technology initiatives, communications and plans that improve the organization's effectiveness. This position manages a team of three to four and reports to the Chief Financial Officer.

JOB RESPONSIBILITIES

- Develops enterprise-wide technology strategies and establishes a multiyear technology plan and associated roadmap that clearly articulates milestones, budget and success criteria that supports our business objectives.
- Drives integration across acquisitions and multiple platforms, executing the implementation of a common set of platforms.
- Defines the architecture that supports the future needs of El Cap. Ensures that overarching infrastructure, software selection, vendor strategy, and security align with business objectives.
- Partners with stakeholders to understand business requirements and recommends technical solutions.
- Ensures the continuity and optimization of El Cap's technology infrastructure by creating, maintaining, and enforcing standards/procedures for implementing technical solutions.
- Implements appropriate security for protection of company systems and data.
- In coordination with executive leadership, authors, deploys and administers information technology policy.
- Continuously improves processes and implements new solutions as appropriate.
- Proposes and manages to the technology budget.
- Monitors and improves services using BI tools, team member metrics, and systems performance measurement tools.
- In coordination with business management, facilitates the selection and procurement of the company's hardware and software and ensures appropriate asset management, including licensing, is in place.
- Establishes performance controls and KPIs for the technology function.
- Provides leadership and direction to the technology team.
- Establishes partnerships with key vendors and manages ongoing relationships.

JOB REQUIREMENTS

- 10 years of broad technology experience including systems, network, & architecture
- 3+ years of management/leadership experience
- Demonstrated ability to establish priorities/goals and measurements
- Comfort in dealing with ambiguity in a growth environment
- Consultative communicator and collaborator capable of establishing rapport and gaining consensus across stakeholders
- Hands on participant, energized by doing as well as planning, directing, and leading
- Ability to mentor direct and indirect reports
- Skilled at managing a remote, nationwide team and providing support to users and facilities nationwide
- Bachelor's degree in information technology or related field
- Familiarity with Office365, Azure, and member-management POS and CRM systems preferred.
- Team oriented, with strong interpersonal, verbal, written and presentation skills
- Embodies El Cap's values of Innovation, Partnership, Integrity, Inclusion and Passion

ADDITIONAL INFORMATION

This is a full-time, exempt position that will include health insurance, flexible time off and 401k.

El Cap is an Equal Opportunity Employer encouraging diversity in the workplace. All qualified applicants will receive consideration for employment without regard to race, national origin, gender, age, religion, disability, sexual orientation, veteran status or marital status.

TO BE CONSIDERED

Please email a resume and cover letter to:

jobs@el-cap.com